

# Visitor Management for the Modern Indian Workplace

Veris is a market leader in office automation, transforming front desk operations and digitizing customer experience. The Veris team leverages the power of intensive technology research and customer feedback to stay ahead of the curve and create delightful new experiences for organizations across the globe. Visit [www.getveris.in](http://www.getveris.in) for more details.

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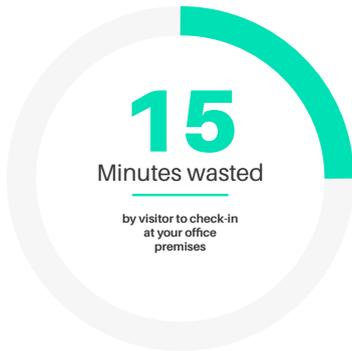
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# Why Modern Visitor Management

## Did you know?



A smart digital visitor management system leverages the power of the cloud to minimize hardware requirements. It helps facility managers improve premise security with time-stamped records, verified phone numbers, and a photograph of each visitor. It also enhances efficiency by saving employee, guest, and admin time through visitor pre-registration and tablet self-check-in. It also allows you to optimize your front desk operations to give the guests the welcome that they deserve!

### Capturing relevant data

Capture the visitor's necessary details such as name, photograph, mobile number, and other desired information seamlessly. Verify this data using OTP and other forms of verification. Double the security by validating submitted information

via active directories and other relevant databases.

**Modern visitor management extends beyond the visitors to ease life of employees and front office staff across enterprises.**

## **Reporting & tracking authentic data**

Extract automated visitor reports from a central dashboard. Use this dashboard to view real-time data across all office locations. Analyze visitor data to improve processes, reduce productivity gaps and enhance the visitor experience.

## **Creating a seamless & stylish Visitor experience**

Time is valuable. A VMS promises a reduced visitor wait time. Pre-invites allow the host to send invites with GPS coordinates, parking instructions, and consequent Wi-Fi authorization to save time and efforts ensuring a lasting impression. Using a VMS, you can also save recurring visitors' details to eliminate the repetitiveness of the process.

## **Instantly notifying relevant stakeholders**

A VMS instantly notifies the hosts when their visitors, check-in or check-out. thereby helping the organization maintain a log of the time spent by each visitor in the office premise. This helps in reducing wasted time and effort of coordination between the front office staff and your employees.

## **Protecting your people and premises**

A VMS enables you to send SMS notifications to all the visitors in the building in case of an emergency or if the building needs to be evacuated. It can also be used to determine the presence and real-time location of the visitors within the facility. A VMS can send alerts when visitors have overstayed their welcome. A smart VMS can also be integrated with the facility's existing business and security systems.

# Why choose the Veris Experience?

## Veris Terminal

**End User:** Visitors, Front Office and Guards.

**Key Benefits:** Sits at your reception for a red carpet welcome to your visitors and frees up your receptionist. Fast and self-serviced check-in along with badge printing to authorize the process.

## Veris User App

**End User:** Employees and Visitors

**Key Benefits:** The Veris User app is available for download from the app store and allows employees to pre-invite guests. The guests can use this app to quickly check-in using a QR Code based invite.

## Veris Dashboard

**End User:** Administration

**Key Benefits:** This dashboard allows for a real-time centralised reporting and advanced analytical support. It also allows you to send bulk invites to guests, prepare guest lists and allow instant entry for events.

## A Feature-Rich Platform

With Veris, we followed a rigorous prioritisation process for feature development in close collaboration with our clients who help us keep an eye on enterprise needs.

## A Highly Customizable Solution

Veris is crafted to suit varied workflows offering a high degree of flexibility. It empowers your teams to manage locations & configure account settings with a powerful dashboard.

## Leaders in Corporate Landscape

Veris is catering to the needs of leading multi-office enterprises, high-security manufacturing units, multi-tenant facilities, educational institutions, trusted to manage scale.

## Fortune 500 IT Approved

Our security program is aligned with the ISO 27001 standards. We have partnered with a leading mobile-app security testing platform to conduct a third-party VAPT testing on our product.

## Audit and Compliance Ready

Avoid your struggle with changing regulatory norms in personal information management. Failure to comply with GDPR & other norms can result in large fines. Stay secure with Veris.

## Best-in-Class Support

Veris boasts of 'Zero-Customer-Churn'. We commit to delivering the kind of service that makes such success possible, year after year!

# Challenges of a VMS in the Indian context

## Full-feature adoption

The modern VMS offers a plethora of features to the client organization. There are features that benefit various stakeholders ranging from the visitor, the employee, the admin team, security team, among many others. At times, customer organizations find it hard to use the VMS offering up to its fullest potential.

## Over-dependency on vendor organization

At times, the admin teams underestimate the power of software training and overestimate the difficulty in using the software. This results in the client teams being overly dependent on the vendor for minor tweak which can be done easily with one-click commands.

## Ignorance towards technology

A major hurdle in adopting a VMS is general ignorance and inertia towards new and unfamiliar technologies. Many times, organizations want to stay within the comfort of the old even if at the cost of efficiency and security.

## Integration with currently used software

The smart VMS, if not integrable with you regularly used current software, can be highly inconvenient. This makes the VMS an isolated offering which has low utility. The smart VMS should be able to seamlessly integrate with your regularly used software applications.

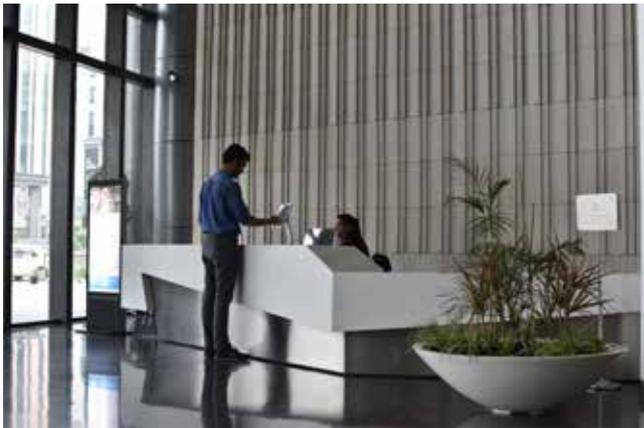
## The flexibility of the smart VMS

Technology is constantly changing and so is the

modern workplace. If the smart VMS is inflexible to change with the organization's processes and trends, there can be a misalignment of the VMS and the organization's use case.

**If the smart VMS is inflexible to incorporate new process changes or unable to easily integrate with other applications used by the enterprise, it will not be able to add adequate value.**

# **Veris Visitor management in action**



## About Veris Whitepapers

Veris Whitepapers are original insights into the role of technology for businesses, digital transformation and obstacles in the path of the mainstream adoption of technology. Our aim is to bring learnings from the experience of professionals and from research, such that organizations can gain the maximum benefits from the adoption of rapidly advancing technology. Veris Whitepapers is the copyright publication of Digicred Technologies.

## About This Whitepaper

This whitepaper contains general information and experiences of the core Veris team. It is by no means a substitute for professional advice or services and should not be the sole basis for any business decision or action that could affect the finances of an organization. Digicred Technologies and the Veris Team are not responsible for any loss sustained to a person or business relying solely on this publication.

## About Digicred Technologies

Veris is a brand of Digicred Technologies, created to address the security concerns and streamlining of visitors into business premises, both single and multi-tenanted. The team comprise of passionate and skilled young professionals with a penchant for the ways in which technology can ease life and make business better. The Veris visitor management system has already received accolades from some of the largest corporates in India, giving the team the confidence to constantly innovate to add new features and functionalities and make the software even more powerful, simple and customized. For more information about the company, please visit [www.getveris.com](http://www.getveris.com)

### Contributions

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