



VATIKA BUSINESS CENTER



India is a growing business hub for many overseas organizations as well as start-ups. Vatika Business Centre offers an individual or an organisation a premium experience of fully furnished office space, day offices, coworking spaces, serviced offices and meeting rooms in 17 state-of-the-art centres at prime locations in India. Vatika has been amongst the front-runners in establishing this new workplace ecosystem in the country. The group believed in this concept way ahead of its time! Vatika's forward looking approach is not only visible by the brand's strategic foresight but also by the choice of future-ready deployments at all of their facilities.



How it Works?

The Veris ecosystem consists of the Veris Terminal (iOS or Android tablets) that sits at the Vatika reception area for guests to check in, the Veris User app (both iOS & Android) for occupants to pre-register guests and receive visitor arrival notifications in mobile app for visitors for express check-ins. The Veris mobile app has also been integrated with Vatika Business Centre's mobile app for seamless usage and the Veris Dashboard for the admin team to keep a bird's eye view on visitor movement.

Secure Premises Without Hassles: Veris facilitates faster and seamless visitor check-in experience while taking the security many notches up. With verified mobile number and email organisation is assured of the identity of the invited visitors. Unique QR codes and time bound invites ensure that only authorised visitors get checked-into the premise.

Future Proof Solution: All visitor data is captured and stored on the cloud removing the need for any paperwork or manual entries. Moreover, hosts get instantly notified upon Visitor arrival saving last minute phone calls.

Privacy and Safety Ensured: With Veris visitor, data is safely stored away from prying eyes of other visitors and is protected from theft, loss or manipulation. Entire data is stored digitally and thus makes any audit and security check more reliable.

Risk Management: By providing overstay alerts, watch-lists and Emergency evacuation lists, Veris prepares the organisation for any intrusion or emergency.

Manage Multiple Locations: Veris terminals are deployed at multiple entry-exits and work in sync at different locations thereby providing a bird's eye view of all the facilities to the Vatika management.



The Business Challenge

Ensuring a valued presence in the serviced realty space isn't an easy task. Given varied expectations of customers, the norm at Vatika is to ensure proactive customer-centric strategies and agile reactive responses to all occupant needs. One unanimous demand of all customers lies in hassle-free operations and heightened safety for everyone occupying or visiting the facility. With this in mind, Vatika started scouting for a highly secure Visitor Management System that was not only in line with Vatika's millennial friendly brand persona but also answered the security needs.

Access Management has been synonymous to paper-based logbook for decades now, sadly well accepted too in spite of it being error prone and open to security gaps! Many legacy software digitized the process but their inability to validate submitted information or to integrate with the facility's existing security infrastructure is a potential threat.



The Need Gap

1. A frictionless secure check-in for all occupants & visitors powered by the provision to authenticate entrant identity.
2. A process that is minimally intrusive, self-serviced and gives all occupants the privacy & independence they deserve



The Search

Team Vatika evaluated many software providers to fill this stated gap and to ensure resource optimisation at an operational level. After a month of PoC, Vatika zeroed in on Veris: a cloud & mobile based visitor management solution. Veris was then launched in all their centres across India streamlining the access experience. Veris enables them to manage all visitor footfalls in a smart & efficient manner. Safety and security at workplace is a subject that has taken precedence over everything else for the Vatika Group and Veris is a proud partner in this endeavour. Veris, an office automation start-up has proved its worth over & over by delivering cutting-edge customised solution to all specific client needs.

In this case, Vatika's prime expectation was security, user privacy and tenant convenience. Team Veris developed an extended feature to integrate their access management module with Truecaller against this ask. In this product integration, visitors coming to business centres across India for a meeting or for delivering couriers, are able to frictionlessly confirm their mobile number-based identity using the Truecaller's mobile identity platform. This helps create trust and seamless interactions between people in the offline world.